Department of Public Safety Utah Highway Patrol, Vehicle Safety Section

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SAFETY INSPECTION QUARTERLY NEWSLETTER

SAFE MOTOR VEHICLES
THROUGH COMPLIANCE

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IMPORTANT UPDATE ... CHANGES MADE TO THE UHP SAFETY INSPECTION WEBSITE

In June, changes were made to the Utah Highway Patrol Safety Inspection Website (UHPSI) to enhance usability and eliminate the system going down. As with many technology updates, adjustments are always necessary.

Login changes include:

- uhp was added to the beginning of the username for existing accounts. For example, if your current account name is john, it changed to uhpjohn.
- A valid email is required to login. Once you have provided your current email address, a verification link will be sent to the email address provided. To verify the email address accuracy, you will need to login to your email and click on the link. Maintain this email address, this is how you reset your password and update your address.

Other changes include:

- Pre-population has been added back to the program.
- ♦ All inspectors will be able to search by Plate/VIN/ Customer first and last name done at your station in the reports tab. All other inspections done in other stations must be pulled by UHP for customers who are looking for their inspection, except for a re-inspection of a vehicle within 15 days at any station, regardless where it failed the first inspection.
- Trailers now can be inspected online for a station with a Truck Trailer Bus category. Contact our office if you are unable to conduct this inspection online.
- If a vehicle does not have a license plate, then the state must be left blank. Otherwise, the inspection cannot be completed without a license plate number.
- Currently a name and address is required. We are working on removing the address requirement; the safety inspection is for a vehicle, not the owner.
- If the full name does not fit, use a first initial and as much of the last name as possible in the space provided.
- Future newsletters will be posted on the Utah Highway Patrol website. A link to that website will appear on your log-in screen. Mailed copies of the newsletter will be eliminated.







While the first few days of launching the new inspection program indicated that there were some issues which caused it to be slow, those issues were all addressed within the first seven days and you should find the new web site more stable than ever.

UI and our office apologize for any login issues you may have encountered. For additional information or questions, please contact Utah Interactive Customer Service at (801) 983-0275.

New Inspectors to the Program

All <u>new</u> inspectors must create a new account at the safety inspection website (UHPSI). Once this is done, you must contact our office to receive user rights before you can conduct inspections. We receive applications without a user account being set up or the inspector contacting us. This causes delays for a new inspector to do inspections because in these cases a letter is sent out requesting them to create a new account. If you do not have a user account, and conduct inspections online, then this account is required. Most stations are online, but for those who are not, we anticipate requiring all stations to be online early next year.

Q&A CORNER

Q: Am I required to pass a secondary system for a center high mount stop lamp or turn signal?

<u>Yes</u>, There are times when a part is no longer available for vehicle models. In this event as with turn signals and center high mount stop lamps at the rear of the vehicle a secondary system is allowed.

Q: When a customer comes in with a prescription for darker windows from a physician, will that vehicle pass an inspection?

No. A person with a medical condition that requires protection from the sunlight is required to obtain a Medical Tint Waiver from our office. **DO NOT ACCEPT A DOCTORS PRESCRIPTION**. Refer them to our office to apply for a medical tint waiver. The maximum percentage if a waiver is granted is 28 percent on the passenger/driver side windows only.

Make sure the customer shows you the actual Medical Tint Waiver that is issued by our office. There will be a Permit number, Name of owner(s), vehicle make, model and year, VIN number date approved and the Lieutenant's signature on the official form. This is the same requirement for Law Enforcement Tint Waivers.